



GUEST INFORMATION

GENERAL INFORMATION

PASSPORT REQUIREMENTS

Passport must be valid for at least six (6) months beyond the completion of your trip.

IDENTIFICATION

You will be required to show your Final Cruise Documents and Passport to the check in staff prior to boarding, please ensure you carry these with you. Emergency Contact details (full name, address, mobile number and email address) must be registered with Silversea before guests will be permitted to board.

ONBOARD PAYMENT

Upon boarding you will be asked to register your VISA, Mastercard or American Express credit card number and expiration date which must be valid through to the final day of your voyage. This account will allow you to pay for all services and on-board purchases. Accounts can be settled in cash (US dollars), travellers cheques in US dollars or by the listed credit cards before final disembarkation from the ship.

ONBOARD CURRENCY

All currency on board is in US dollars.

CURRENCY EXCHANGE

There is no foreign currency exchange desk on board your ship. Travellers cheques may be cashed for US dollars at the Reception Desk 24 hours a day.

GRATUITIES

All gratuities are included in the cost of your fare, excluding services received shore side or in the Salon and Spa.

COVID 19 VACCINE REQUIREMENTS

Silversea requires all guests over the age of 12 to be fully vaccinated against COVID-19 at least two (2) weeks prior to embarkation. Please add your vaccination status to the MySilversea app and have a copy of your vaccination certificate to show check in staff.

MEDICAL INFORMATION

Your health and safety are first priority at Silversea. If you have any existing medical conditions that may require medical or professional attention during your voyage or may render you unfit for travel, may pose a risk or danger to fellow travellers, may require oxygen for medical reasons or if you require a wheelchair, mobility device or assistance animal whilst on board please send written notification prior to your voyage by email to rail.cruise@journeybeyond.com.

It is strongly recommended you travel with documentation from a medical professional if you require prescription medication and ensure you have a sufficient supply as you may not be able to fill your prescription while travelling.

CLOTHING ADVICE

Neat casual wear is recommended on board the ship with formal attire for the Captains Welcome Aboard and Farewell Dinners. On an expedition cruise, be sure to bring practical clothing as well as comfortable, enclosed shoes suitable for travel in Zodiacs and disembarking on beaches or mud flats.

On tropical expeditions be sure to bring a hat, sunglasses, high SPF sunscreen and a light, long sleeved jacket and full-length pants.

There is a small self-serve laundrette available with washing machines, dryers, irons and laundry supplies on board or alternatively you can use the complete valet laundry service for an additional cost through your butler.

ONBOARD VOLTAGE

110-volt (American current) and 220-volt (European current) outlets are provided in your suite. It is recommended to bring an international adaptor with you.

ONBOARD DINING

The main dining room, The Restaurant, has open dining times with no assigned seating. Please contact the Maître d' on board if you would like to dine with friends or at a private table. Specialty Restaurants require a booking and may incur a per guest booking fee.

Guests must be a minimum of 21 years old to purchase or consume alcohol on board. If you have any special dietary requirements or are celebrating a special occasion please email rail.cruise@journeybeyond.com 130 days or more before travel.

JOURNEY BEYOND

PO Box 445, Marlestone Business Centre, Marlestone SA 5033 | Phone 1800 019 642
Email: Rail.Cruise@journeybeyond.com | Website: journeybeyonddrail.com.au



GUEST INFORMATION

TERMS AND CONDITIONS

(FOR EVERYDAY SAVER HOLIDAY PACKAGE AND ADVANCE SAVER HOLIDAY PACKAGE FARES SPECIFIC TO THE ULTIMATE WEST BY LAND AND SEA, CRUISE AND RAIL HOLIDAY PACKAGES)

PAYMENT

For Rail Sail Holiday Packages, you may pay the Fee in two parts:

1. Deposit – this payment is per booking, non-refundable and payable at the time of booking. For both **Advance Saver Holiday Fare** and **Everyday Holiday Fare** this payment equals 25% of the total Fee (booking amount); and
2. Balance – the difference between the deposit and the total Fee.

Advance Saver Holiday Fare

This must be paid in all cases no later than 180 days prior to the date of travel. For bookings made at 180 days or less prior to travel, full payment is required at time of booking.

Everyday Holiday Fare

This must be paid in all cases no later than 150 days prior to the date of travel. For bookings made at 150 days or less prior to travel, full payment is required at time of booking.

GUEST CANCELLATIONS

In the event of Guest Cancellations, the following cancellation fees apply:

Advance Saver Holiday Fare

- Loss of deposit when cancelling more than 180 days prior to departure.
- 100% cancellation fees apply 180 days and under prior to departure.

Everyday Holiday Fare

- Loss of deposit when cancelling more than 150 days prior to departure.
- 50% cancellation fees apply 150 to 91 days prior to departure.
- 100% cancellation fees apply 90 days and under prior to departure.

GUEST AMENDMENTS / DATE CHANGES

- Guest amendments such as name or date changes are subject to Third Party Supplier consideration and approval, and fees may be applicable.
- Guest amendments / date changes may be treated as a cancellation and/or a rebook and any cancellation fees will apply.

These terms and conditions are in addition to the Journey Beyond Rail Expeditions full terms and conditions,

<https://www.journeybeyondrail.com.au/terms-conditions/>

Please also refer to Silversea's Travel Requirements for more information:

<https://www.silversea.com/travel-informations/travel-requirements.html>

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