



THE GHAN



coralexpeditions
AUSTRALIA'S PIONEERING CRUISE LINE



TERMS AND CONDITIONS & GENERAL INFORMATION

TERMS AND CONDITIONS

For travel from 01 January 2025.

These Rail Cruise Holiday Conditions are in addition to and, to the extent of any inconsistency, modify Journey Beyond Rail's standard Booking Conditions available at <https://www.journeybeyondrail.com.au/terms-conditions/>.

The table below outlines the following dependent on the Fare Class you have booked for your Rail Cruise Holiday: (a) when you are required to pay your Deposit and Final Payment; (b) terms on which you may request amendments; and (c) cancellation fees payable if you give notice or are deemed to have cancelled your booking.

| | EVERYDAY HOLIDAY | ADVANCE PURCHASE HOLIDAY |
|---------------------|--|--|
| Deposit | 25% of the Journey Price due upon Booking. | 25% of the Journey Price due upon Booking. |
| Final Payment | Due 190 days prior to Journey commencement. | Due 190 days prior to Journey commencement. |
| Guest Amendments* | Not permitted. | Not permitted. |
| Guest Cancellations | Cancellations received: <ul style="list-style-type: none"> - more than 160 days prior to commencement: cancellation fee is 25% of the Journey Price. - within 160 days prior to commencement: 100% of the Journey Price. | Cancellations received: <ul style="list-style-type: none"> - more than 160 days prior to commencement: cancellation fee is 25% of the Journey Price. - within 160 days prior to commencement: 100% of the Journey Price. |

You acknowledge and agree that Coral Expeditions agrees to carry you subject to its Cruise Ticket Conditions available here: <https://www.coralexpeditions.com/au/terms-conditions/>

JOURNEY BEYOND

PO Box 445, Marleston Business Centre, Marleston SA 5033 | Phone 1800 019 642

Email: Rail.Cruise@journeybeyond.com | Website: journeybeyondrail.com.au



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GENERAL INFORMATION

The following information is provided for information purposes and does not form part of your contract with Journey Beyond Rail. It is provided in good faith to assist your travel preparations only.

GRATUITIES

Our crew have no other agenda than your delight, and tipping is not commonly considered Australian custom. Therefore tipping is completely optional. Should you choose to recognise the service provided, please make any gratuities payable to the Purser (in cash only) for equal distribution to all crew.

YOUR ONBOARD ACCOUNT

Upon embarkation, we automatically open your personal onboard account. For your security, we ask that you sign for your orders from our bar, shop, or make any other onboard purchases. At the end of the voyage your account may be settled in AU\$ cash; by Visa, MasterCard, Diners Club or American Express (we regret no Travellers Cheques).

HEALTH REQUIREMENTS AND INSURANCE

A cruise on Coral Adventurer is suitable for a range of fitness levels, however a reasonable level of mobility is required to travel and enjoy all your cruise itinerary has to offer. All guests should be in good general health, able to walk reasonable distances over sometimes uneven terrain, and stand during excursions. Hikes and walks do vary in intensity and where possible, groups will be split to suit easy and moderate walkers. Coral Adventurer has a lift/elevator on board, however all guests must be able to make their own way up and down stairs in case of an emergency. As our itineraries cover remote regions, they are not suitable for those with serious medical conditions. Any ongoing medical issues should be discussed with reservations staff at the time of booking. We request all passengers to obtain travel insurance that covers remote area evacuation.

MEDICAL INFORMATION

To make the most of your expedition, all guests should be in good general health, be able to walk reasonable distances over sometimes uneven terrain and stand during excursions. Should you have any physical limitations, please notify us in advance of your departure. Some physical and mental conditions are not suited to safe travel on small ships and our crew leaders have ultimate authority deny boarding to anyone who they deem may be a safety risk to themselves, crew, and other passengers.

We also advise that guests carry a current record of allergies or any chronic medical issues and the telephone number for their physician's 24-hour answering service.

As our itineraries cover remote regions and are active by nature, they may not be suitable for those with serious medical conditions. It is important that known medical conditions and treatments should be disclosed to reservations staff at the time of booking. In the event of a remote area emergency, medical history can be essential information for our team.

We do not travel with a doctor or nurse on our domestic voyages. Our crew are medically trained as a requirement of their roles to meet Australian Maritime Safety Standards. We also have remote support from specialist organisations like the Royal Flying Doctor Service and various state and territory health facilities.

CLOTHING ADVICE

The atmosphere onboard is casual and relaxed. There is no formal dress code, and 'smart casual' attire is suggested for dinner. Due to the warm, tropical climate of this region, guests should pack lightweight clothing which can be layered. Wet-landings are common and pants which can be rolled up, shorts or a cotton skirt/dress are ideal. A lightweight long-sleeved shirt will help provide protection from the sun or any mosquitoes. Comfortable walking shoes and wet landing shoes such as reef walkers, Tevas or old sneakers are recommended.

ONBOARD VOLTAGE

Voltage onboard Coral Adventurer is 220/250v, 50Hz AC (standard Australian 3 pin plug). A slanted 2-pin adapter plug will work while onboard, however, with the 3rd pin missing, the item will not be grounded. For our international guests, a limited number of adapters are available onboard but we recommend you bring your own if required. Please check your equipment to be sure you bring what is necessary for your personal needs. Bathrooms onboard Coral Adventurer are equipped with both 110V and 200/240V outlets for electric shavers only.

TRAVEL INSURANCE

Travel Insurance is not included in your cruise fare. We require all guests to obtain comprehensive travel insurance that covers (without limitation) the cost of your cruise, medical expenses, loss of luggage, cruise and land content, and any airfare charges resulting from cancellations, unexpected events, or the inability to perform, including but not limited to frustration, disruption, loss of deposit, or strikes.

Due to the remote nature of our expeditions at sea, we highly recommend that you include remote area evacuation coverage in your policy. If you encounter difficulties obtaining remote area evacuation insurance, you may provide us with a signed authorization indicating that you acknowledge responsibility for all expenses associated with an emergency evacuation.

nib Travel Insurance – for today's travellers.

nib understands the importance of helping people access insurance products and services suitable for every travel adventure; from planning and experiencing, to returning home safely. You can choose the plan that you think best suits the kind of holiday you are taking and the level of cover you need - from basic cover through to comprehensive, multi-trip, domestic and international plans. To understand what nib Travel Insurance has to offer, head to <https://www.journeybeyondrail.com.au/nibinsurance>

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