



TERMS AND CONDITIONS & GENERAL INFORMATION

TERMS AND CONDITIONS

For travel from 01 January 2025.

These Rail Cruise Holiday Conditions are in addition to and, to the extent of any inconsistency, modify Journey Beyond Rail's standard Booking Conditions available at <https://www.journeybeyondrail.com.au/terms-conditions/>.

The table below outlines the following dependent on the Fare Class you have booked for your Rail Cruise Holiday: (a) when you are required to pay your Deposit and Final Payment; (b) terms on which you may request amendments; and (c) cancellation fees payable if you give notice or are deemed to have cancelled your booking.

	EVERYDAY HOLIDAY	ADVANCE PURCHASE HOLIDAY
Deposit	25% of the Journey Price due upon Booking.	25% of the Journey Price due upon Booking.
Final Payment	Due 190 days prior to Journey commencement.	Due 190 days prior to Journey commencement.
Guest Amendments*	Not permitted.	Not permitted.
Guest Cancellations	Cancellations received: <ul style="list-style-type: none">- more than 190 days prior to commencement: cancellation fee is 25% of the Journey Price.- between 190 and 45 days of commencement: cancellation fee is 70% of the Journey Price.- within 45 days prior to commencement: 100% of the Journey Price.	Cancellations received: <ul style="list-style-type: none">- more than 190 days prior to commencement: cancellation fee is 25% of the Journey Price.- within 190 days prior to commencement: 100% of the Journey Price.

You acknowledge and agree that PONANT agrees to carry you subject to its terms and conditions available here: <https://au.ponant.com/terms-conditions>

JOURNEY BEYOND

PO Box 445, Marleston Business Centre, Marleston SA 5033 | Phone 1800 019 642

Email: Rail.Cruise@journeybeyond.com | Website: [journeybeyondrail.com.au](https://www.journeybeyondrail.com.au)



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GENERAL INFORMATION

The following information is provided for information purposes and does not form part of your contract with Journey Beyond Rail. It is provided in good faith to assist your travel preparations only.

PASSPORT REQUIREMENTS

Passport must be valid for at least six (6) months beyond the completion of your trip.

IDENTIFICATION

When you arrive on the ship, you will be asked to provide an official document to prove your identity. This will be kept until the end of the cruise, for the ship's officers to present to border police and port authorities. If you need your identification during a port of call, it will be available for you at reception, provided that you return it once back on board.

ONBOARD PAYMENT

When your cruise begins, an imprint of your credit card will be taken at reception, so that an account can be opened in your name. This account will allow you to pay for onboard purchases, whether you are spending in the shop or even paying for trips. The payment methods accepted on board are credit cards (Visa, American Express, Mastercard), cash, and personal cheques in Euros.

ONBOARD CURRENCY

The onboard currency is Euros.

CURRENCY EXCHANGE

There is no foreign currency desk aboard your ship. However, you can pay your bills in Euros or USD.

GRATUITIES

Gratuities of AUD \$18 per night per person onboard the ship are included in your Journey Price.

PORT CHARGES

Port Charges of AUD \$740 per person for Kimberley Cruising or \$1,180 per person for New Guinea Cruising are included in your Journey Price.

MEDICAL INFORMATION

A confidential medical questionnaire will need to be completed closer to your departure date (approximately 90 days prior) and will be sent directly to you by PONANT. Once returned and subject to review by PONANT, you may be asked to complete further information with your own doctor (GP). Full Boarding Conditions and Fitness to Travel information is available here:

<https://www.calameo.com/read/000132423174d7c1d214b>

CLOTHING ADVICE

Passengers are advised to wear casual and elegant outfits at their convenience, and more formal attire for the Captain's Dinner. On an expedition cruise, you should bring practical clothes as well as comfortable shoes suitable for travelling in Zodiacs and disembarking on beaches or mud flats such as a hat, sunglasses, and long sleeved / legged clothing.

ONBOARD VOLTAGE

220-volt 50 hertz alternating current is distributed by sockets meeting European standards. Onboard power is 200-volt AC (European standard) and 110-volt AC (North American standard).

TRAVEL INSURANCE

nib Travel Insurance – for today's travellers.

nib understands the importance of helping people access insurance products and services suitable for every travel adventure; from planning and experiencing, to returning home safely. You can choose the plan that you think best suits the kind of holiday you are taking and the level of cover you need - from basic cover through to comprehensive, multi-trip, domestic and international plans. To understand what nib Travel Insurance has to offer, head to <https://www.journeybeyonddrail.com.au/nibinsurance>

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